

RED ALERT Process

A **RED ALERT** communication is a request to notify the neighborhood of an urgent security concern that cannot wait for the normally scheduled monthly or quarterly email communication.

Any resident can initiate a **RED ALERT** communication request to any of the 12 Board Members via phone call OR email. Resident should clearly identify themselves, address, best phone contact to discuss details of the threat. If sending email request, please include: **FFH RED ALERT Request** in the subject line.

IMPORTANT: RED ALERTS ARE NEVER MEANT TO REPLACE EMERGENCY NOTIFICATIONS TO RALEIGH POLICE AND OTHER EMERGENCY SAFETY DEPARTMENTS. 911 REMAINS THE PRIMARY CONTACT FOR ANY RESIDENT TO REPORT AN IMMEDIATE OR EMERGENCY INCIDENT POSING A THREAT TO PEOPLE AND/OR PROPERTY.

The Board Member receiving the RED ALERT request ensures at least two (2) Board Officers and the Community Watch Chair are immediately notified who then assesses the details and nature of the reported security concern. If approved, a **RED ALERT** communication is drafted by the Board Officer & Community Watch Chair and sent ASAP to the Communications Team to convey the information to the entire community.

All residents are encouraged to familiarize themselves with the Community Watch Program on our Website (www.fairfaxhillsraleigh.org) which outlines how we each play a part in keeping Fairfax Hills a safe and connected community.

